PORT OF HOOD RIVER

Resolution No. 2022-23-4 Approving Changes to Video Toll Billing Cycle Timeline

Whereas, on December 19, 2019, the Port Commission approved Resolution No. 2019-20-2, adopting BreezeBy Terms and Conditions, the Port's electronic tolling system;

Whereas, Resolution No. 2019-20-5 authorized and Resolution No. 2019-20-6 affirmed late fees of \$20 as a civil penalty if the non-BreezeBy customer does not pay the billing within ten (10) days of the first billing;

Whereas, the Port Commission desires to clarify that if non-BreezeBy customer fails to pay at the toll facility, BreezeBy Terms and Conditions apply to the vehicle;

Whereas, BreezeBy Terms and Conditions, Section 6.0 Video Tolls (Vtoll) states that a bill is sent to the registered owner within seven (7) days of the crossing. If no payment is received within ten (10) days of the date of the invoice, a \$25 civil penalty is added and a second notice is sent. If after 30 days of the second notice, no payment is made, the account is transferred to collections and additional collections fees are added; and

Whereas, the Port Commission desires to extend the time allowed to receive payment of the original toll from ten (10) days after the date of the first invoice to thirty (30) days, to apply the \$25 civil penalty on the 30th day after the first invoice if the account remains unpaid, and to refer accounts that remain unpaid to Collections not until the 90th day the account remains unpaid;

AND, NOW THEREFORE:

The Port of Hood River Board of Commissioners ORDER the following:

1. If a motorist fails to pay at the toll facility, a Video Toll ("VToll") billing process will be initiated.

A VToll is a bill of sale of a toll lane use when the motorist fails to pay the required toll either via electronic toll collection or manual payment at the toll facility. It may also occur when a Breezeby customer's account has a negative balance or has insufficient funds.

 If a vehicle license plate passes through the toll facility without payment being made either via manual toll collection or electronic tolling or a negative balance in a BreezeBy account, the Vtoll system will transmit a letter/invoice to the registered owner of the vehicle passing through the toll facility, seven (7) days from the initial occurrence. The customer will have thirty (30) days from the date of the letter/invoice to make payment based upon the methods (i.e., check by mail, phone in payment, online BreezeBy App payment) outlined in the letter. The invoice will have an ancillary fee of \$3 per invoice. The ancillary fee is charged to recover pass-through costs to the Port for the ability to issue an invoice to a customer.

- 2. If payment is not received after the thirty (30) day payment period, a second letter/invoice will be issued to the customer, charging a late fee of \$25 in addition to the tolls, and ancillary fee outlined in the first letter/invoice.
- 3. If payment has not been made within 90 days from the original invoice, the account will be transferred to Collections.
- 4. When an invoice for a vehicle registered in Oregon is sent to Collections, to the extent possible under applicable law, a Hold will be placed on the registration with Oregon DMV. This hold will be removed once payment is made.
- 2. The Breezeby Terms & Conditions Section 6.0 is hereby amended to reflect the billing cycle timeline changes only.
- 3. Fees identified in this resolution may be adjusted by subsequent Commission action.

ADOPTED BY THE PORT OF HOOD RIVER BOARD OF COMMISSIONERS on this 5th day of January 2023.

Ben Sheppard, President

Michael Fox, Secretary

ATTEST: